

Toile Tandas

ITEX 2023

VALUE-BASED ASSESSMENT TOOL FOR UNIVERSITY LEADERSHIP

INVENTOR
PROFESSOR N. S. LIM, DEPUTY DEAN OF UTM
RESEARCHER
DR. SITI HANISAH BINTI MOHAMMAD
RESEARCH ASSISTANT
DR. SITI HANISAH BINTI MOHAMMAD
CONTACT
Email: n.s.lim@utm.my
Phone: +603-2521 1111
Address: Universiti Teknikal Malaysia Melaka, Durian Tunggal, Melaka, Malaysia

Product Background

- Assessment of university performance tool
- Stated with leadership factor
- Multiple impacts of leadership on performance variables
- Business Excellence Model
- Way forward - development of apps for performance measurement system (V-Apps)

Benefits/Usefulness:

- Applicability
- Simplified measurement instrument
- Captures almost 60% of the performance variances
- Panoramic questionnaire

Marketability & Commercialisation

- As an assessment instrument for university leadership selection
- Consultation and training on value-based measurement in the organisation
- RMK per instrument administration including the lecture assessment and workshop/training (3 days)

Novelty/Originality/Inventiveness

- The model is dynamic
- Used values as performance indicators
- Other compatible instrument not focused on core values

Environmental Impact/Sustainable Development Goals

- SDG3: Good health & Wellbeing
- SDG4: Quality Education
- SDG8: Decent Work & Economic Growth
- SDG16: Peace, justice, and strong institutions

Achievement/Award

- IGLO - CITREX 2023

State of the Art/Methods

- Structural Equation Modeling (partial least squares estimation)
- Improved questionnaire from previous version in (2012)

Instrument validation through assessment of measurement model using partial least squares - structural equation modelling

Status of Innovation

- Development of the model
- Ready to be implemented in organisations
- Results to be observed in organisational performance measurement
- The practical version of the instrument used in the universities has been tested in the corporate world

Publications

- Journal of Business Excellence
- Journal of Business Excellence
- Journal of Business Excellence
- Journal of Business Excellence

Collaboration/Industrial Partner

AKEPT
AKREDITASI KESEKUTUPAN
KUALITI
PROJEK

ACKNOWLEDGEMENT

AKEPT Leadership Institute of Excellence (ILO) Project (2022/23)

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ITEX 2023

PROCEEDINGS

The document is a collection of research papers, articles, and reports presented at the ITEX 2023 conference. It covers various topics related to business excellence, leadership, and organizational performance. The proceedings are organized into sections, including keynote speeches, oral presentations, and poster sessions. The content is intended for academic and professional audiences interested in the field of business excellence.



[Research](#)

Professor Ts. Dr. Mohd Rashid develops leadership assessment instrument using core value indicators

17 November 2023

PEKAN, 8 November 2023 – A Professor at the Centre for Mathematical Sciences (PSM), Universiti Malaysia Pahang Al-Sultan Abdullah (UMPSA), Professor Ts. Dr. Mohd Rashid Ab Hamid, 43, has created a leadership assessment instrument using core value indicators.

Recognizing the importance of core values in influencing an individual's identity, which in turn affects the individual's image that will eventually be reflected or translated into leadership practices or styles in managing an organization, inspired him to undertake this research.

This research also received collaboration from Associate Professor of PSM, Associate Professor Dr. Roslinazairimah Zakaria, Senior Lecturer of the Faculty of Industrial Management (FPI) Major Dr. Imaduddin Abidin, and Associate Professor at the Universiti Kebangsaan Malaysia (UKM), Associate Professor Dr. Zainol Mustafa.

According to Professor Ts. Dr. Mohd Rashid, the measurement of mastery or observation of these core values can be integrated into a measurable measurement model to generate organizational excellence.



INVENTOR : PROFESSOR TG. SRI. MOHD RASHID BIN ALI HAMID
FACULTY : CENTRE FOR MATHEMATICAL SCIENCES
UNIVERSITY : UNIVERSITI MALAYSIA PAHANG (UMP)
EMAIL : rashid@ump.edu.my
CO-INVENTORS :
 • Major Dr. Ismaeludin bin Zakaria
 • Professor Dr. Abdulsalam bin Ibrahim
 • Associate Professor Dr. Rosliahazizah binti Zakaria
 • Associate Professor Dr. Zainal bin Mustafa (UMK)
IP : Copyright Applications Pending

Product Background

- Assessment of university performance tool
- Started with leadership factor
- Multiple impacts of leadership on performance variables
- Business Excellence Model
- Way forward – development of apps for performance measurement system (V-Apps)



State of the Art/ Methods

- Structural Equation Modelling (partial least squares estimation)
- Improved questionnaire from previous version in (2012)



Benefits/Usefulness/ Applicability

- Simplified measurement instrument
- Capture almost 60% of the performance variances
- Parsimonious questionnaire



Marketability & Commercialisation

- As an assessment instrument for university leadership selection
- Consultation and training on value-based measurement in the organization
- RM20K per instrument administration including the baseline assessment and workshop/training (3 days)



Novelty/ Originality/ Inventiveness

- The model is dynamic
- Used values as performance indicators
- Other compatible instrument not focused on core values



Status of Innovation

- Development of the instrument questionnaire is completed
- Ready to be deployed in organizational performance measurement
- The previous version of questionnaire based on the attributes have been tested in the corporate sector



Publications

Downloaded articles

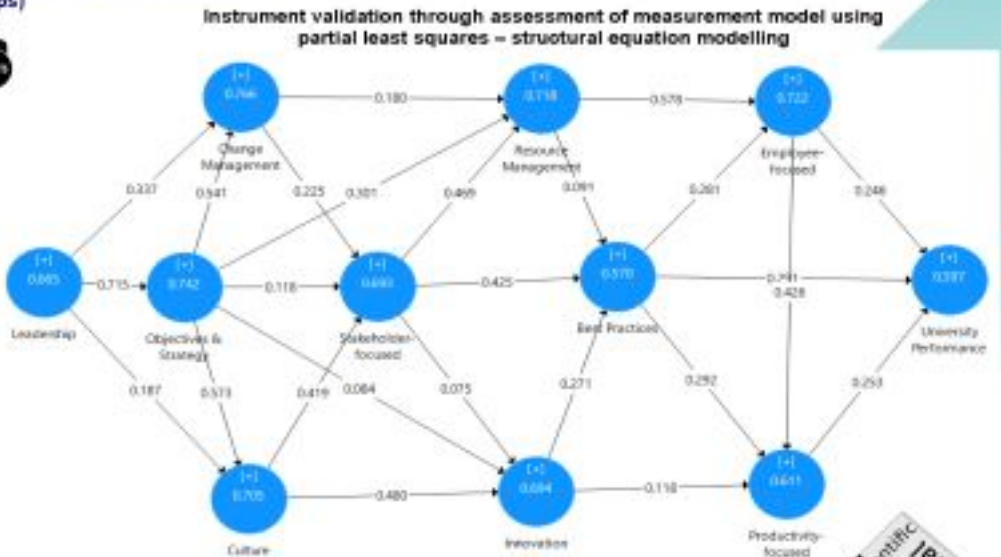
1. Mohd Rashid Bin Ali Hamid, 2017, Value-based performance excellence model for higher education institutions. *Quality & Quantity*, 49(2): 1819-1844.
2. Mohd Rashid Bin Ali Hamid, Zainal bin Mustafa, Nur Riza Izzah Mohd. Saad, Fuzi bin Idris & Mohd Iz bin Abdullah, 2021, Perbandingan Agapan Pasca-pandem Terhadap Model Kesempulagan. *Penerbit IPT*. *Bersemita*: Nilai. *Terbitan*: Penghargaan Kajian Kajian Akademik (M) dan Kertas Dua Terbitan Separa (P15). *Sekolah Malaysia*, 42(8): 1139-1195.
3. Mohd Rashid Bin Ali Hamid, Zainal bin Mustafa, Nur Riza Izzah Mohd. Saad, Fuzi bin Idris & Mohd Iz bin Abdullah, 2015, Value-Based Performance Excellence Measurement for Higher Education Institutions: Instrument Validation. *Quality and Quantity*, 47(9): 3079-3090.
4. Mohd Iz bin Abdullah, Mohd Rashid Bin Ali Hamid, Zainal bin Mustafa, Nur Riza Izzah Mohd. Saad, Fuzi bin Idris, Nur Riza Izzah Mohd Saad & Wan Roszaini Ismail, 2012, Value-based total performance excellence model: A conceptual framework for organization. *Total Quality Management and Business Excellence*, 28(5): 557-572.

Supplement articles

1. Mohd Rashid Bin Ali Hamid, Zainal bin Mustafa, Nur Riza Izzah Mohd. Saad, Fuzi bin Idris, Mohd Iz bin Abdullah & Abdullah Roslan, 2011, Value-Based Performance Excellence Model: Case Studies of Malaysian Technical Education. *Australian Journal of Basic and Applied Sciences*, 5(12): 625-633.

Referred articles

1. Mohd Rashid Bin Ali Hamid, Zainal bin Mustafa, Nur Riza Izzah Mohd. Saad, Fuzi bin Idris, Mohd Iz bin Abdullah & Megawati Dewi, 2012, Value-Based Performance Excellence Model for Higher Education Institutions in Malaysia: On Bayesian Structural Equation Modeling. *Journal of Statistical Modelling and Analysis*, 5(1): 52-57.



Environmental Impact/Sustainable Development Goals
 SDG#3: Good health & Wellbeing
 SDG#4: Quality Education
 SDG#8: Decent Work & Economic Growth
 SDG#16: Peace, justice, and strong institutions



Achievement/Award
 -GOLD - CITREX 2023

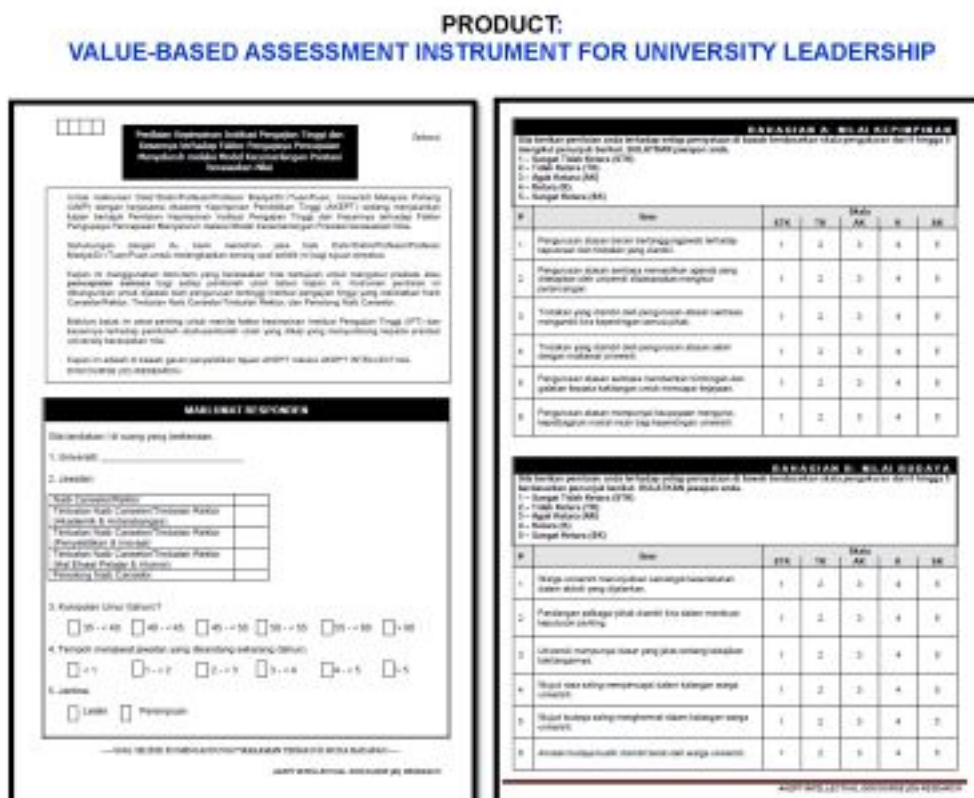
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"In the context of this study, the basic model used is the Value-Based Organizational Excellence Model developed by previous researchers.
 "Core values form the basis for the leadership characteristics that should be possessed by a leader, especially in organizations such as universities.

"The instrument built is an improvement to existing instruments that align with current developments to measure the level of mastery of values by university leaders.

"It will have an impact on other factors such as university culture, objectives and strategies, resource management, change management, innovation in the organization, best practices, productivity, employees, and stakeholders, where all these factors will also affect the overall performance of the organization.

"Therefore, the instrument built is very appropriate and important in measuring the level of mastery and practice of leadership based on these core values," he explained.



This research began in 2009, but the items in this questionnaire were refined to ensure the validity and reliability of the instrument created truly measure what is intended and meets the objectives of this instrument.

He added that the product produced is an assessment instrument or, in other words, a questionnaire built based on items obtained through literature reviews and discussions from previous focused group studies.

"The questionnaire that has gone through the content validity and expert validity processes was also tested statistically to ensure that the items used in the study are truly 'strong.'

"When all these initial processes are completed, data will be collected through this instrument, and descriptive or modelling analysis will be carried out based on the research objectives to be achieved.

"This research project received funding from the Academy of Leadership in Higher Education (AKEPT) through the AKEPT Intellectual Discourse (ID) Research grant," he said.

According to him, for the cost involved in training participants or organizations that want training through a Value-Based Excellence Model and exposure sessions to organizational core values and measurement aspects, the actual cost cannot be specified yet because the development of the application is still being planned.

In the future, he plans to develop an application that facilitates respondents to answer the questionnaire given online and at the same time can view statistical analysis easily through the findings provided by the respondents.

"The main goal of the developed instrument is to provide a clear overview of the practice or adherence to aspects of values by a leader or potential university leader.

"It is important in driving the institution, and measurements are also made of other factors affected by leadership such as university culture, objectives and strategies, resource management, change management, innovation in the organization, best practices, productivity, employees, stakeholders, and all these factors will also affect university performance.

"In essence, this instrument can be used as a benchmark for appointing leaders in universities," he said.

He added that if someone is appointed to a position in a university, we can also measure expectations or practices for each factor in the core value-based excellence model, which ultimately impacts the excellence or performance of an institution.

Previously, he won the gold medal for the research 'Value-based Assessment Tool for University Leadership' in the Creative and Innovative Invention Competition (CITREX) 2022 and the research project titled 'Innovation Excellence Framework for Malaysian Higher Education Institutions: A Statistical Modelling Approach' in CITREX 2014.

He also won a silver medal for the research project 'Developing A Core Values Measurement Scale for University Staff: UniCoVa Instrument' in CITREX 2015, the research project 'Structural Equation Modeling (SEM) On Value-Based Performance Excellence Model for Higher Education Institutions (HEIs): A Comparison Between Maximum Likelihood (ML) And Partial Least Squares (PLS) Estimation Technique' in CITREX 2012.

He also received a bronze medal for the research project 'Statistical Validation of Value-Based Performance Excellence Model: A Partial Least Square (PLS) Methodology' in CITREX 2011, the research project 'Uni-Cova' in CITREX 2016, and the research project 'Value-Based Performance Excellence Model for Malaysian Public Universities: A Structural Equation Modeling (SEM) Approach' in the Islamic Innovation Expo 2011 (i-Inova'11).

In the International Invention, Innovation, and Technology Exhibition (ITEX) 2023 held at the Kuala Lumpur Convention Centre (KLCC) from May 11 to 12, 2023, this research also won a silver medal.

By: Nur Hartini Mohd Hatta, Centre for Corporate Communications

Translation by: Aminatul Nor Mohamed Said, UMPSA Career Centre (UMPSACC)

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